

Accessibility Guide for Port Kitchen at Shoreham Port

hello@portkitchen.co.uk, 01273 752 300,
www.portkitchen.co.uk

Contact for accessibility enquiries: Polly Child

Welcome

We are a family-friendly café catering for a variety of dietary needs and preferences. Assistance dogs are welcome, and water bowls are provided. Doggie meals and ice-cream are available.

At a Glance

Level Access

- There is level access from the main entrance door to:
 - All dining tables
 - Accessible Toilet
 - Terrace (laid to tarmac)

Hearing

- The fire alarm has flashing lights
- We have a hearing loop at the front counter
- Some staff have disability awareness training

Visual

- Glass doors and full-height windows have contrast markings.
- The walls and the doors have high colour contrast.

General

- There is at least one toilet for disabled visitors.

Getting here

Adur Dock
104 Albion Street
Southwick
BN42 4DP

Travel by public transport

- You can get to Port Kitchen by bus.
- The nearest bus stop is on the A259 coast road, 200m from Port Kitchen.
- The 700 (Coastliner) service passes daily in the direction of both Brighton and Worthing, as often as every 10 minutes.
- We are 500m from Southwick rail station, which has an accessible platform:
<https://www.southernrailway.com/travel-information/travel-help/assisted-travel>

Travel by taxi

- You can get a taxi with Taxilink by calling 01273 595959. The taxi company has wheelchair accessible vehicles.

Parking/Arrival

- There is parking near the venue, and a drop-off space 30m from the main entrance with a lowered kerb.
- There are two accessible parking spaces in the Nautilus House car park, available all day at weekends and on bank holidays, and weekdays after 5pm.
- There is a further accessible parking space on the east side of the Port Kitchen building. From this parking space it is necessary to traverse 5% gradient slope to reach the main entrance.
- Parking is pay and display via the PayByPhone app. Rates are: Up to 2hrs = £1.50 / 2 to 9hrs = £4 / 9 to 36hrs = 75p per hour. Parking can't be paid for in advance: your time starts as soon as you pay via the app, so allow time to do this when you arrive.

Main entrance

- The main entrance has level access.
- The door is 1000mm wide.
- The main door is side hung and can hold itself open



Getting around inside

Visual Impairment - General Information

- We have contrast markings on all glass doors, contrast markings on all full-height windows and high colour contrast between walls and doorframes.
- Some parts of the venue have low lighting.

Lift

- We have an accessible platform lift to and from the first floor.

- The lift has automatic lower and upper gates
- The control panel and remote control are in Braille.
- The lift door is 900mm wide.
- The lift is 1000 x 1400mm wide. The lift is 1100mm deep.

Accessible Toilet

- There is an accessible toilet for Port Kitchen customers
- From the main entrance to the toilet, there is level access. The route is 900mm wide, or more.
- The toilet door is 1000mm wide.
- There is 600mm at the side of the toilet. There is 600mm in front of the toilet. The toilet seat is 485mm high. The toilets have handrails.
- The hand dryers are low-noise and require close contact to activate

Place to eat and drink

- From the main entrance to the dining area, there is level access. There is a lift. From the lift to dining area, the route is 900mm wide, or more. To get to a table, there are no steps.
- The menu is available online at portkitchen.co.uk/food-menu/ and can be resized and colour adapted on most devices.

- The route through the dining area is 800mm wide, or more.
- There is background music sometimes. This can be adjusted by individual speaker on reasonable request.
- The quietest space is upstairs, on the first floor where there is no equipment that generates over 40dB.
- The table and plates have high colour contrast.
- We can cater for all dietary needs: please make your requirements known to your server before you order.

Guest care support

Accessibility equipment

- We have a hearing loop at the main counter.
- We can provide water bowls for assistance dogs on request.
- The nearest toilet area for assistance dogs is 100m from the venue, on the grass verge by the main road.
- We are applying for Autism Friendly accreditation, and consider sensory needs a priority for guests

Emergency evacuation procedures

- We have emergency evacuation procedures for disabled visitors.

- We have an Evac Chair for our first floor in the case that the lift is inoperable in an emergency
- The fire alarm has flashing lights.

Guide last updated: May 2022