Accessibility Guide for Port Kitchen at Shoreham Port

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www.portkitchen.co.uk
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Welcome

We are a family-friendly café catering for a variety of dietary needs and preferences. All well-behaved dogs, and especially assistance dogs are welcome, and water bowls are provided. Doggie treats, sausages and ice-cream are available.

At a Glance

Level Access

- There is level access from the main entrance door to:
  - All dining tables
  - Accessible Toilet
  - Terrace (laid to tarmac)

Our lift provides access to the first floor, and is a suitable size for the majority of mobility vehicles.

Hearing

- The fire alarm has flashing lights

Visual

- Glass doors and full-height windows have contrast markings
- The walls and the doors have high colour contrast

General

- There is at least one toilet for disabled visitors
- Our core team have disability awareness training
- Our core team have Dementia Friendly training
- We are neurodivergence-friendly

Getting here
Adur Dock
104 Albion Street
Southwick
BN42 4DP

Travel by public transport

- You can get to Port Kitchen by bus.
- The nearest bus stop is on the A259 coast road, 200m from Port Kitchen.
- The 700 (Coastliner) service passes daily in the direction of both Brighton and Worthing, as often as every 10 minutes.

- We are 500m from Southwick rail station, which has an accessible platform.

Travel by taxi

- You can get a taxi with Taxilink by calling 01273 595959. The taxi company has wheelchair accessible vehicles.

Parking/Arrival

- There is parking near the venue, on the east side of the Port Kitchen building, including an accessible parking space. From this parking space it is necessary to traverse 5% gradient slope to reach the main entrance. There is a drop-off space 30m from the main entrance with a lowered kerb.
- There are two accessible parking spaces in the Nautilus House car park, available all day at weekends and on bank holidays, and weekdays after 5pm.
- All parking, including accessible parking, is pay and display via the PayByPhone app. Parking can't be paid for in advance, so allow time to do this when you arrive to the car park.

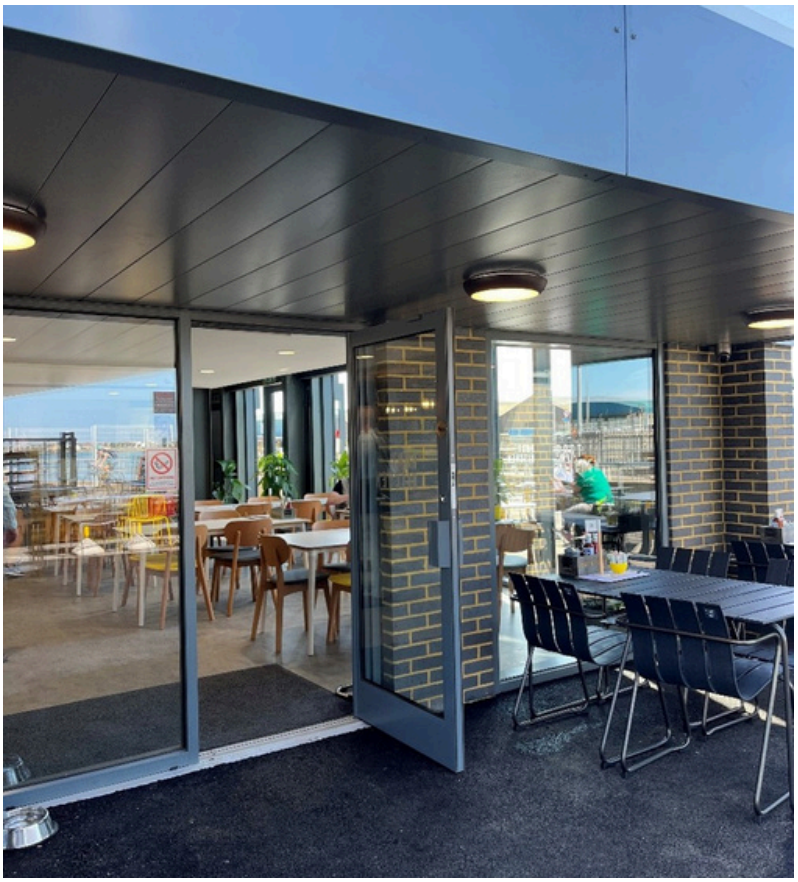
Parking rates are:

  - 0 – 2 hours - £2.50
  - 2 - 4 hours - £5
  - 4 – 6 hours - £7.50
  - 6 – 8 hours - £10

+ 10p transaction charge

Main entrance

- The main entrance has level access.
- The door is 1000mm wide.
- The main door is side hung and can hold itself open



Getting around inside

Visual Impairment - general information

- We have contrast markings on all glass doors, contrast markings on all full-height windows and high colour contrast between walls and doorframes.
- Some parts of the venue have low lighting.

Lift

- We have an accessible platform lift to and from the first floor.
- The lift has automatic lower and upper gates
- The control panel and remote control are in Braille.
- The lift door is 900mm wide.
- The lift is 1000 x 1400mm wide. The lift is 1100mm deep.

Accessible Toilet

- There is an accessible toilet for Port Kitchen customers
- From the main entrance to the toilet, there is level access. The route is 900mm wide, or more
- The toilet door is 1000mm wide.
- There is 600mm at the side of the toilet. There is 600mm in front of the toilet. The toilet seat is 485mm high. The toilets have handrails.
- The hand dryers are low-noise and require close contact to activate

Place to eat and drink

- From the main entrance to the dining area, there is level access. There is a lift. From the lift to dining area, the route is 900mm wide, or more. To get to a table, there are no steps.
- The menu is available online at portkitchen.co.uk/food-menu/ and can be resized and colour adapted on most devices.

- The route through the dining area is 800mm wide, or more.
- There is background music sometimes. This can be adjusted by individual speaker on reasonable request.
- The quietest space is upstairs, on the first floor where there is no equipment that generates over 40dB.
- The table and plates have high colour contrast.
- We do our best to cater for dietary needs: you must speak to your server about any intolerances or allergies when you place your order.

Guest care support

Accessibility equipment

- We can provide water bowls for assistance dogs on request.
- The nearest toliet area for assistance dogs is 100m from the venue, on the grass verge by the main road.
- We are applying for Autism Friendly accreditation, and consider sensory needs a priority for guests

Emergency evacuation procedures

- We have emergency evacuation procedures for disabled visitors.
- We have an Evac Chair for our first floor in the case that the lift is inoperable in an emergency
- The fire alarm has flashing lights.